EMS 3.0

EMERGENCY CARE + EXPANDED SERVICES = VALUE

HEALTHCARE IS TRANSFORMING

Our nation’s healthcare system is transforming from one that rewards volume of care to one that rewards value, known as “Healthcare 3.0.”

Outcomes and performance data

URGENT AND EMERGENT CARE REMAIN CORE TO EMS

24/7 emergency medical dispatch (911)
Rapid response, medical assessment and treatment
Urgent cardiac, stroke, trauma, mass casualty/disaster care
Emergency and critical care transport

BUT EMS MUST OFFER EXPANDED SERVICES

Nurse advice
Post-discharge follow up, preventive care
Chronic disease management and support
Alternative transportation or referral to community health or social services resources

EMERGENCY CARE + EXPANDED SERVICES = VALUE

EMS is uniquely positioned to support our nation’s healthcare transformation by assessing and navigating patients to the right care, in the right place, at the right time. Let’s move our profession to EMS 3.0.

Better patient health
Lowered costs
HOW EMS AGENCIES CAN DEMONSTRATE VALUE TO HEALTHCARE PROVIDERS AND PAYERS

- Recruit individuals to your EMS agency who understand and embrace the EMS 3.0 value proposition.
- Strengthen competencies in all professional levels within your EMS agency to ensure that it is ready to effectively provide the services that your community needs.
- Embrace continuous quality improvement and strive to adopt "pay for performance/value based purchasing" reimbursement linked to clinical outcomes.
- Utilize all opportunities to discuss how EMS 3.0 supports the healthcare transformation.
- Clearly articulate the types of services that EMS 3.0 can offer to improve patient outcomes and lower costs.
- Advocate for and support college-based education for EMS.
- Assess the potential for EMS 3.0 to benefit your community by addressing healthcare gaps.
- Use appropriate tools to measure effectiveness in improving patient outcomes and lowering costs.
- Integrate all services into a well-coordinated, medically directed and performance-measured EMS 3.0 package of services provided by professionals at basic and advanced levels.