



The Future of EMS Medical Direction & Oversight

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Medical Direction 2.0



Online Medical Control

ALS Calls
EKG Interpretation
Term of Resus
Refusal of Medical Aid
Transport Decisions



Offline Medical Control

Training & CME
Medical Case Review
System Wide QA/QI
Protocol Development
Research



On Scene Medical Control

Mass Casualty
Mass Gatherings
Rescue / HAZTAC
Specialty Care

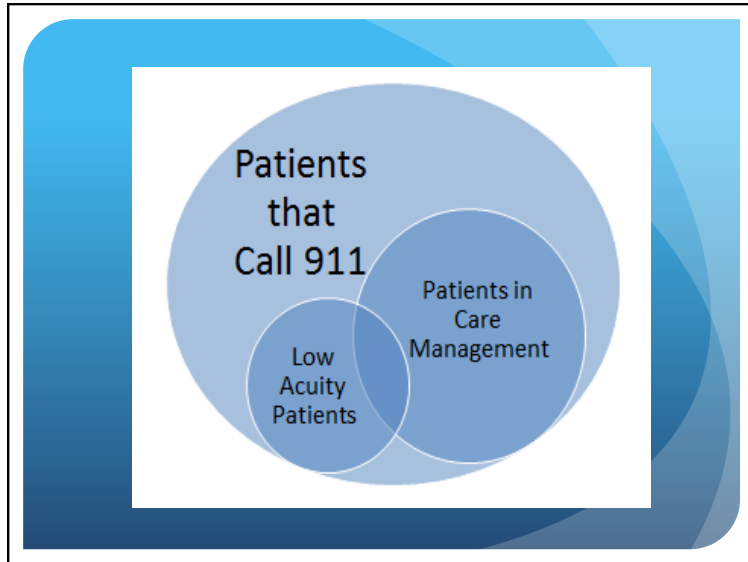
One Size Fits All




"You call 911, you get an ambulance."

Not every EMS call is for this?









Vision

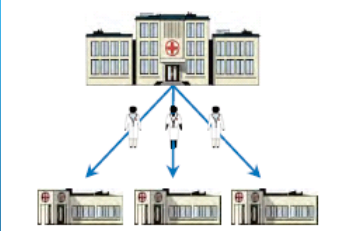
“EMS of the future will be community-based health management that is fully integrated with the overall health care system.”



A graphic featuring the letters "EMT" in a large, stylized font. The "E" is red, the "M" is purple, and the "T" is purple. To the right of the letters is a vertical black bar with white text that reads "EMERGENCY MEDICAL SERVICES AGENDA FOR THE FUTURE". A small white Star of Life logo is at the bottom left of the graphic.

Care in the Community





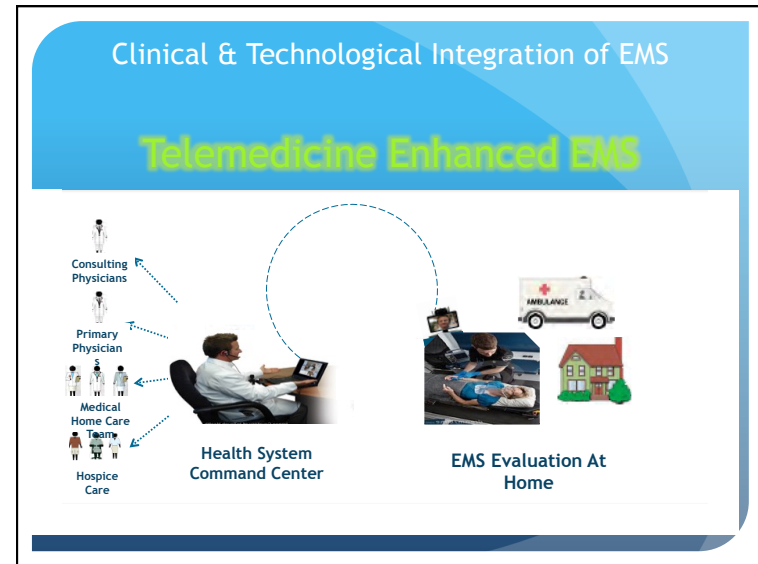
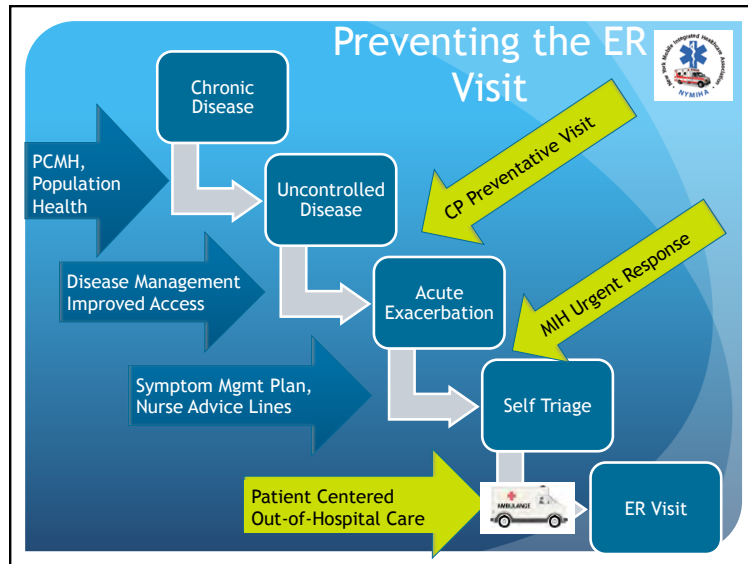
A diagram showing a large central hospital building with a red cross on its roof. Three blue arrows point downwards from the central building to three smaller, separate community-based care facilities, each also with a red cross on its roof.

“Instead of measuring hospitals by the number of beds filled A key objective of the hospital of the future will be to keep more patients out of the hospital”

-- Kenneth Davis, MD. CEO Mount Sinai Health System

Consider this...

Will the traditional role & education of medical directors be adequate to lead modern EMS systems as providers engage more in public health, community health and non-acute care?



- ### Medical Direction 3.0
- To assure the success of an evolving EMS Program, an engaged and accessible Medical Director should:
 - Be an ambassador for the EMS program and liaise with other community health stakeholders.
 - Have an interest / background in Primary Care, Community Health or Public Health
- PIE Recommendation:** ABEM should include exposure to and training in population health and non-emergent patient care initiatives in the core content and fellowship experience for EMS physicians.

Medical Direction 3.0

- To assure the success of an evolving EMS Program, an engaged and accessible Medical Director should:
 - Assist in new program development & implementation
 - **PIE Recommendation: Design policies and procedures to involve other specialists into both direct and indirect oversight of EMS** (especially CP/MIH programs)
 - Set entry criteria and appropriate curriculum for providers participating in innovative models of care.
 - Collect data / Perform CQI / Provide CME

The Medical Director of Tomorrow

- Will need to be more involved in operations and system design
- Be an effective collaborator with a greater variety of healthcare stakeholders
- A passionate driver of quality improvement.

The Medical Director of Tomorrow

- Will need to be appropriately educated, better resourced, and adequately compensated.

Promoting Innovation in Emergency Medical Services



EMSinnovations.org