

EMS Transformation SUMMIT Hosted by NAEMT

April 19, 2016 • Arlington, Virginia
Hilton Crystal City at Washington Reagan National Airport

Developing your Leadership

Aarron Reinert, NRP, MA

Seek first to understand then to be understood

EMS Transformation SUMMIT HOSTED BY NAEMT

- EMS 2.0
 - More management than leadership
 - Workers – Some Ys, Xs, mostly Babyboomers
 - EMS Paradigm of 2.0
 - Scarcity
 - Reactivity
 - Symptom Management
 - Victimhood
- EMS 3.0
 - Workers – Gen M and Z
 - High Performance EMS
 - Quite Crisis
 - Will require us to lead who is in front of us, not those like us

What is leadership?

EMS Transformation SUMMIT HOSTED BY NAEMT

- How would you define leadership?
- How would you define management?
- Is there a difference?

Leadership Defined

EMS Transformation SUMMIT HOSTED BY NAEMT

- An ability to inspire others towards a destination



What do leaders do?

EMS Transformation SUMMIT HOSTED BY NAEMT

Sees a Destination

Inspire People to Follow

The Ability to get Things Done

Listening Imagination Storytelling

EMS Transformation SUMMIT HOSTED BY NAEMT

- The path forward - engagement

Why = The Purpose
What is your cause? What do you believe?
Apple: We believe in challenging the status quo and doing this differently

How = The Process
Specific actions taken to realize the Why.
Apple: Our products are beautifully designed and easy to use

What = The Result
What do you do? The result of Why, Proof.
Apple: We make computers

EMS Transformation SUMMIT Hosted by NAEMT

April 19, 2016 • Arlington, Virginia
Hilton Crystal City at Washington Reagan National Airport

Questions?