

JOB DESCRIPTION

JOB TITLE: REPORTS TO: FLSA CLASS: DATE CREATED: DATE REVISED: Mobile Health Paramedic Clinical Programs Manager Non-Exempt 8/30/12 9/16/2013

SUMMARY: This role has Primary responsibility for the care and management of the clients enrolled in the Mobile Health Program as such will be responsible for assessment, interaction, and treatment of those patients enrolled in the Mobile Health Program, including facilitating continuity of care by interacting with their Physician and alternative healthcare facilities. This role will also be responsible for participating in advanced medical research and treatment modalities as directed by the Medical Director and Clinical Programs Manager and other operational support functions as assigned. This role will assist with continuing education of filed crews as well as education and training of future Mobile Health Practitioners. Additional duties include leadership roles and mentoring as assigned.

ESSENTIAL FUNCTIONS:

- Must be able to function as a field paramedic performing direct ALS care activities.
- Team oriented and able to communicate and work effectively and efficiently with others.
- Function in non-traditional settings and provide non-emergency care with a long-term focus.
- Participates in data collection and research in conjunction EPAB
- Communicate with multiple agencies to facilitate continuity of care objectives.
- Familiarity with computers and documentation software including applicable paperwork.
- Drive a MedStar vehicle and have a driving record in compliance with MedStar policy regarding insurability.
- Participates in activities that promote the Clinical Services Department and the MedStar organization
- Must assist in development of processes and education materials pertaining to Mobile Integrated Healthcare.
- Must act as a facilitator and educator for any clinical course provided by Medstar.
- Multi-task and make sound decisions in critical situations.
- Performs other duties as assigned by the Clinical Programs Manager and the MedStar organization.

WORKING CONDITIONS:

- Air conditioned office environment and patient homes.
- Occasionally: Confined areas, extreme hot and cold, wet and/or humid conditions, noise, vibration, mechanical and electrical equipment, moving objects, high places, fumes/odors/mists, dirt and dust, gasses, toxic conditions, human excrement, blood, urine, mucous, tissue. Frequently works alone, with and around others, face to face and verbal contact, inside and outside temperature changes. Constantly shift work, extended day.

PHYSICAL DEMANDS:

- Sit for extended periods of time
- Walk, stand, bend, squat, twist and reach
- Simple grasping and fine manipulation
- Extended keyboarding
- Occasionally smelling, lifting up to 125 lbs, pushing, pulling, typing (30 wpm), climbing, balancing, carrying no more than 70 pounds, kneeling, stooping, bending, leaning, upper and lower body flexibility, running distance, driving ambulance, car or truck, multiple physical activities performed at the same time (driving, talking and seeing). Frequently hearing/listening, clear speech, touching, walking inside and outside, sitting. Constantly seeing

MINIMUM REQUIREMENTS:

- High school diploma or GED equivalent
- 2 years of Experience as a Lead Paramedic (Level 4, 5, or 6) in the MedStar system.
- Current CPR, PHTLS or ITLS, AMLS, pediatric card (PEPP, EPC, or PALS), ACLS and GEMS within six months of hire.
- Maintain certification at the level of EMT-P with the Texas Department of State Health Services
- Strong and effective verbal, written, and interpersonal communication skills.
- Demonstrate ability to provide effective coaching and leadership.
- Demonstrated teaching and educational facilitation skills
- Have an understanding of quality assurance and improvement processes
- Ability to adhere to established standards for educational quality
- Be familiar with basic computer applications and functions

PREFERRED REQUIREMENTS:

- Associate's degree in emergency medical services management, business administration, or other related degree, or equivalent experience
- More than five years or more experience as a paramedic in a high-performance 911 system
- Instructor Certifications in ACLS, PEPP or related Pediatric course, ITLS or PHTLS, AMLS, CPR
- Previous trainer or instructor experience
- Previous Critical Care experience