



Macara Trusty

Position Sought: Treasurer

Candidate Background Information

My first ambulance ride-out in 1994 gave me an immediate appreciation for the people, purpose, pace, and responsibility of EMS. More than 32 years later, that same commitment continues to guide my service to the profession. I am seeking the position of Treasurer for the National Association of Emergency Medical Technicians because I believe NAEMT's financial stewardship must be grounded in transparency, accountability, member value, and a clear understanding of the operational realities facing EMS professionals and agencies today.

During the course of my EMS career, I have served in public, private, and large multi-state EMS organizations, with roles spanning dispatch, field EMT, field paramedic, field training officer, clinical supervision, field supervision, education, leadership development, project management, operational excellence, and executive-level support. Those experiences have given me a practical understanding of how decisions made at the organizational and national levels affect the people delivering care at the bedside, in the ambulance, in the classroom, and throughout EMS systems.

In my current role as Director of Operational Excellence for Global Medical Response, I support regional and national efforts focused on leadership alignment, workforce retention, culture, employee engagement, process improvement, and operational performance. My work requires collaboration across brands, markets, departments, and leadership teams to identify barriers, improve systems, strengthen accountability, and support sustainable outcomes. Prior to this role, I held leadership development, business optimization, regional project management, and education-focused positions, including more than 20 years of service with MedStar Mobile Healthcare before moving into roles within the broader GMR organization.

I hold a Master of Science in Management and Leadership and a Bachelor of Science in Business Management, both earned while maintaining a full-time EMS career and raising my family. I also maintain professional credentials that reflect my continued commitment to EMS practice, education, human resources, leadership, and operational improvement, including Licensed Paramedic, SHRM-SCP, Project+, Just Culture Champion, NAEMT instructor credentials, and additional EMS instructor and educational certifications.

My professional accomplishments include more than three decades of EMS service, 20 years in leadership roles, national speaking and faculty experience, leadership program development, workforce retention initiatives, culture workshops, mentoring resources, operational improvement projects, and cross-functional efforts to strengthen EMS systems. I have also led or supported work involving budget awareness, resource stewardship, zero-based departmental budgeting, process improvement, leadership accountability, and employee experience, which directly aligns with the responsibilities and expectations of the NAEMT Treasurer role.

I have also been fortunate to receive recognition for service to EMS, NAEMT, leadership development, and professional education, including the 2021 NAEMT Presidential Leadership Award, NAEMT committee leadership and service recognition, national conference faculty and speaker invitations, published speaker biographies and program listings, and organizational recognition connected to leadership development, workforce initiatives, culture transformation, mentoring, and EMS education.

Supporting award documentation, recognition materials, conference programs, speaker biographies, and related published materials are included where available.

My involvement with NAEMT has been one of the most meaningful parts of my professional service. I have served as South Central Regional Director on the NAEMT Board of Directors, Texas State Education Coordinator, Lighthouse Leadership Committee member and past chair/leader, EMS Workforce Committee member, NAEMT Education Committee member, NAEMT instructor, and affiliate faculty member for multiple NAEMT educational programs. I am also a Lifetime NAEMT Member.

In addition to NAEMT service, I remain active in broader EMS leadership and professional service. I currently serve as Chair of the Texas Governor's EMS and Trauma Advisory Council EMS Education Committee, where I collaborate with EMS leaders, educators, regulators, and stakeholders to improve EMS education accessibility, workforce development, certification pathways, and educational standards throughout Texas. I have also served on EMS education advisory committees and participated in initiatives focused on instructor development and workforce readiness.

My employment history includes service with EMS organizations such as Rural Metro, Central Ambulance in Dallas, Rockwall County EMS, MedStar Mobile Healthcare, American Medical Response, and Global Medical Response. These roles have provided experience in field operations, clinical leadership, education, management, organizational development, project leadership, and operational excellence. Agency contact information and an employment verification letter are included as supporting documentation.

I am running for NAEMT Treasurer because I care deeply about the future of EMS and the responsibility NAEMT has to serve its members well. The Treasurer role requires sound financial oversight, judgment, transparency, discipline, collaboration, and a strong understanding of the needs of the profession. My experience in operational leadership, workforce strategy, education, budget-conscious program development, and service to NAEMT has prepared me to contribute thoughtfully and responsibly in this role.

Thank you for considering my candidacy and for the opportunity to continue serving NAEMT, its members, and the EMS profession. It would be an honor to bring my experience, commitment, and stewardship mindset to the role of NAEMT Treasurer.