# NAEMT TRAINING CENTER GUIDE









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# Purpose

For more than 30 years, the National Association of Emergency Medical Technicians (NAEMT) has been recognized as a global leader in quality education for EMS practitioners and other out-ofhospital healthcare providers.

Caring for patients in the out-ofhospital environment is complex and challenging. It requires a broad range of medical skills and knowledge to save lives, alleviate pain, and treat patients of all ages.

NAEMT courses provide highquality, evidence-based education that is critically important to preparing EMS practitioners to successfully treat patients in all types of circumstances, and face the many challenges that come with working in the field.

The purpose of this guide is to provide approved NAEMT training centers with a framework and guidelines for conducting NAEMT education courses. NAEMT education courses may only be conducted by approved NAEMT training centers utilizing approved NAEMT instructors in accordance with the policies presented or referenced in this guide.



# Statement of Philosophy

One of NAEMT's core values is the belief that professional education, national education standards and EMS research are essential to the consistent delivery of high quality, evidence-based medical care. This belief is the foundation upon which our education programs are built.

The mission of NAEMT education is to improve patient care through high quality, cost effective, evidence-based education that strengthens and enhances the knowledge and skills of EMS practitioners.

NAEMT education emphasizes the development of critical thinking skills so that practitioners can obtain the best possible outcomes for their patients. We believe that EMS practitioners make the best decisions on behalf of their patients when given a solid foundation of key principles and evidence-based knowledge.

Collaborative teams of clinicians, EMS educators and medical directors develop NAEMT education programs by reviewing current publications relevant to course content. They incorporate the latest research, newest techniques and innovative teaching approaches to provide students with the best possible learning experience.

New programs and major revisions of current programs are field tested to ensure their relevancy and appropriateness. All course content is reviewed and updated at least once every four years to keep up with advances in the field and incorporate participant feedback.

NAEMT is committed to this philosophy in developing and implementing all of our education courses.

NAEMT education courses are delivered through approved NAEMT Training Centers. An NAEMT TRAINING CENTER is an organization (which may be public, private for-profit, or private non-profit) that provides initial and/or continuing education to EMS practitioners and other prehospital healthcare providers that has been approved to conduct NAEMT courses. <u>Read the full list</u> of NAEMT training center requirements. EMS Training Centers interested in conducting NAEMT courses must follow the <u>Steps to Becoming an Approved NAEMT</u> <u>Training Center</u>.

# Administrative Oversight

NAEMT maintains administrative oversight for the development of new training centers and faculty (sometimes referred to as "promulgation"), and for the ongoing activities of all approved NAEMT training centers and faculty in all countries in which NAEMT courses are conducted. To assist the association with promulgation and oversight, NAEMT may appoint state, provincial, regional or national education coordinators.

NAEMT may also establish a formal relationship with an organization in another country to assist the association with the promotion, development and administration of NAEMT education courses in that country. These "National Coordinating Organizations" must:

- **1.** Be a national provider of EMS, paramedic or prehospital education.
- Possess an excellent reputation within the EMS and/ or medical community and among the public at large.
- **3.** Be physically headquartered in the country/region.
- **4.** Have a mission that is consistent with the purpose and objectives of NAEMT education.
- **5.** Have appropriate leadership, staff, and infrastructure to carry out the coordinating responsibilities.

Any organization under consideration for this role shall be thoroughly vetted prior to formalization of a relationship.



# Development and Guidance

NAEMT education courses are developed at the direction of the NAEMT Board of Directors.

NAEMT course content is created by teams of nationally and internationally recognized subject matter experts in EMS, emergency medicine and other medical specialties, as well as from the military, public safety and emergency response. Teams include physicians who contribute their medical expertise; EMS educators who advise on the most effective, innovative teaching strategies; and EMS practitioners who ensure that the curriculum reflects the realities of working in the field. These teams are organized as NAEMT committees focused on prehospital trauma care, advanced medical life support and emergency pediatric care, or as course specific author teams.

The NAEMT Board also appoints an Education Committee with responsibility for

- reviewing all policies governing NAEMT's education courses, and recommending modifications, as needed, to support the achievement of NAEMT's education mission;
- overseeing the promulgation of NAEMT education courses including the network of education coordinators in the United States and in other countries;
- reviewing and suggesting appropriate action to address training center or faculty issues, as needed;
- monitoring requirements and trends in EMS education, certification, re-certification, and standards to ensure that NAEMT education is in compliance with all requirements and meets the continuing education needs of EMS practitioners;
- recommending the development of new courses or course content, as needed; and
- overseeing applications or renewals of education program accreditation.

The NAEMT President appoints the members of all NAEMT committees.

# Administrative Guidance

NAEMT's Headquarters Office provides administrative guidance and support to NAEMT's education courses. The Headquarters staff provides service and support to course coordinators, instructors, prospective training centers and students:

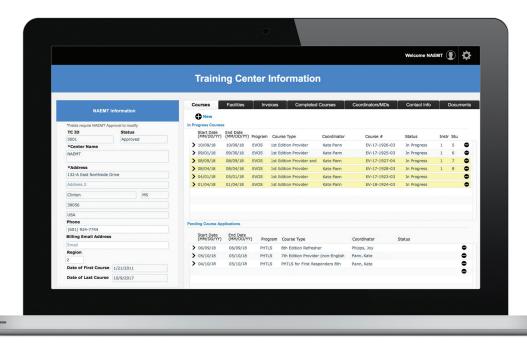
- processes course information, including course applications, course registrations, course rosters, and student and instructor data.
- processes course fees, issues statements of fees due, and coordinates the collection process for outstanding invoices.
- in cooperation with the NAEMT Education Committee and regional, state, provincial and national education coordinators, supports the development of new training centers and instructors and the

promulgation of NAEMT courses.

The Headquarters Office is located at 132-A East Northside Drive, Clinton, MS 39056 U.S.A. The mailing address is P.O. Box 1400, Clinton, MS 39060-1400. The phone number is 1-800-346-2368. Emails should be directed to education@naemt.org.

# Online Course Administration Through NAEMT's Education Portal

NAEMT's online Education Portal can be accessed through the <u>Course</u> <u>Administration section</u> of the NAEMT Website. Through the Portal, approved NAEMT Training Centers can securely register their courses, elect and assign approved NAEMT instructors who will conduct the course, submit and manage student information, and submit course payments online.



Course coordinators have the option of having students enter their individual information into the course roster directly in the NAEMT Education Portal. The course number is required for students to sign up for the course and enter their information.

In addition, course materials not included in the student or instructor materials, including tests and course evaluations, can be accessed by course coordinators approved by the training center via the NAEMT Education Portal under the Secured Documents tab.

Any problems with the online course administration system should be reported to NAEMT Headquarters at <u>education@naemt.org</u> or by phone at 800-346-2368.

# Roles and Responsibilities

NAEMT's education courses are conducted by NAEMT approved faculty comprised of instructors, coordinators and medical directors. Following is a list of the roles and responsibilities of all positions involved in conducting NAEMT courses:

### **Training Center Representative**

The individual employed or contracted by the approved NAEMT Training Center who is authorized to sign the NAEMT Training Center Agreement located in the NAEMT Education Portal, and who is responsible for ensuring that the training center complies with all NAEMT Training Center requirements. May be the chief operating officer or president, or a designated representative of the organization. Responsible for the appointment of course coordinators and the Training Center Medical Director. Serves as the day-to-day point of contact for all NAEMT course activity, and is available to NAEMT to contact on any course issues. (Training Center Representatives may designate another training center staff person to provide administrative and data support for NAEMT courses. See *Training Center Assistant* below.)

# **Training Center Medical Director**

A physician licensed in the country and state/province in which the training center operates who practices emergency medicine and preferably is board certified, and is employed or contracted by the training center to provide medical guidance to the center on its education activities. Responsible for the appointment of course medical directors.

### **Training Center Assistant**

An individual who may be employed or contracted by the training center to provide administrative and data support for NAEMT courses. With authorization by the Training Center Representative, the Training Center Assistant may have access to all training center records and course information in the NAEMT Education Portal. Training Center Assistants may provide administrative and data support to course coordinators.



# **Course Coordinator**

The course coordinator is employed or contracted by the training center to organize, prepare, coordinate and conduct NAEMT courses for which he/she is qualified as an approved instructor.

#### **Course Coordinators must:**

- Be an experienced EMS instructor;
- Be an approved NAEMT instructor for the respective course. (When new courses are established at approved training centers, the course coordinator must at least be an instructor candidate for the course.)
- Have knowledge and experience in coordinating EMS courses;
- Have knowledge of the process required to assemble and meet all course logistical requirements;
- Have knowledge and clinical experience relevant to all course content.

#### **Course Coordinator responsibilities include:**

- Organizing, coordinating, preparing and budgeting for course materials, facilities, equipment and faculty.
- Supervising all preparations for the course, including set up and break down of classrooms and equipment.
- Ensuring that registered students are eligible to attend in compliance with course requirements.
- Ensuring current instructor status of all course faculty.
- Ensuring that all course materials are presented in an effective fashion.
- Communicating in a clean and courteous manner with a diverse group of course participants and faculty.
- Ensuring accurate submission of all pre-course and post-course paperwork and reports, including appropriate documents and payment to NAEMT Headquarters.
- Issuing cards and certificates, generated through NAEMT's online Education Portal, to students within thirty (30) days post-course.

- Providing on-site course oversight or appointing a qualified lead instructor to provide oversight.
- Recognizing problems in the classroom and addressing them in a timely and appropriate manner.
- Adhering to all NAEMT policies and procedures for administering NAEMT courses.
- Ensuring that all students complete a course evaluation form upon completion of the course.
- Advise NAEMT Headquarters in writing of any problems with courses, faculty, and/or any relevant field information, in a timely manner.
- Maintaining copies of all relative course paperwork from the course, including course evaluations, for at least five years and making this paperwork available to NAEMT upon request.
- Ensuring complete, accurate and timely submission of participant information, post-course materials and fees to NAEMT within 30 days of course completion. Course Coordinators who fail to comply will result in the Training Center not being allowed to register courses until all outstanding paperwork and fees are received at NAEMT headquarters.
- Advise NAEMT Headquarters of current contact information.

**Accountability:** Course coordinators are accountable to their training center and NAEMT.

#### Instructor

Approved NAEMT Instructors are responsible for conducting the NAEMT course as presented in the course Instructor toolkit and ensuring that students receive a quality educational experience. <u>View instructor</u> <u>qualifications and requirements</u>.

#### Specific responsibilities include:

- Assisting in preparations for the course, including set up and break down of classrooms and equipment.
- Participating in the presentation of the course content as assigned by the course coordinator, including presentation of lectures, and facilitation of case studies, skill stations and scenarios.
- Preparing for and presenting assigned course content accurately and effectively.
- Communicating in a clear and courteous manner with a diverse group of course participants and faculty.
- Completing any pre-course and post-course paperwork as assigned by the course coordinator.

- Adhering to all NAEMT policies and procedures for administration of the course.
- Advising course coordinator of any problems that may arise before, during or after the course is held.
- Teaching at least 1 course per year for each education program (PHTLS, AMLS, EPC, etc.) the instructor is approved to teach.
- Successfully completing all Instructor Updates, as required.
- Advising NAEMT Headquarters of current contact information.

**Accountability:** The instructor is accountable to their designated course coordinator and course medical director, and NAEMT.

### **Adjunct Faculty**

Adjunct faculty are physicians, nurses, or other credentialed specialists who have specific expertise in a particular subject matter discussed in the course. Adjunct faculty may assist in teaching an NAEMT provider course by presenting a didactic lesson in the course in accordance with their subject matter expertise.

#### An Adjunct Faculty member must:

- Be a licensed physician, nurse, or other credentialled specialist with subject matter expertise relevant to the course being conducted.
- Understand the course concepts and philosophies.
- Have knowledge and clinical pre-hospital experience relevant to the assigned lesson.

**Responsibilities:** As requested by the course coordinator, the adjunct faculty member will:

- Prepare for and conduct the assigned lesson as prescribed in the course Instructor Toolkit.
- As time permits, present any additional research or information relevant to the lesson, provided that any additional content is consistent with the course content.
- Advise the course coordinator of any problems that may arise before, during and after the course.
- Communicate courteously and effectively with a diverse group of course participants and faculty.
- Adhere to all NAEMT policies and procedures for administering NAEMT education programs.

**Accountability:** Adjunct faculty are accountable to the course coordinator and course medical director.

### **Course Medical Director**

The course medical director provides medical oversight and guidance to course coordinators and instructors. They must adhere to the course content and principles of patient care.

**Course Medical Directors must be:** A physician licensed in the country and state/province in which the training center operates who practices emergency medicine and preferably board certified when available, and has agreed to provide medical guidance to the training center's course faculty and students.



PHTLS Medical Directors must be ATLS or PHTLS providers. Physicians who hold the American Board of Medical Specialties (ABMS) General or Subspecialty Certificates in Emergency Medical Services, Emergency Medicine, or Surgical Critical Care are exempt from this requirement.

#### The Course Medical Director will:

- Be available, on site or by telephone, to the course coordinator to address medical questions that may arise in the progress of the course.
- Whenever possible, actively participate in the course by lecturing, presenting skill stations, or evaluating students.
- Advise the training center and NAEMT in writing of any problems with the course, instructors, and/or any relevant field information, in a timely manner.

**Accountability:** The course medical director is accountable to their training center and NAEMT for the accurate delivery of course content.

# **Affiliate Faculty**

Affiliate faculty ensure the quality and consistency of NAEMT courses by assisting and monitoring new training centers and instructors. Affiliate faculty are appointed for each of NAEMT's courses.

### Affiliate Faculty must be:

- A current member of NAEMT.
- An experienced NAEMT Course Coordinator for the respective course, having coordinated at least six courses for a specific NAEMT course (i.e., PHTLS, AMLS, EPC, TCCC, etc.). Exceptions to this requirement may be made on a case-by-case basis by the NAEMT Education Committee Chair.
- Recommended for appointment by a member of the NAEMT Education Committee, or a national, regional, state or provincial education coordinator.

### Affiliate Faculty are responsible for:

- Communicating in a clear, timely and courteous manner with the course coordinator to arrange for monitoring.
- Serving as a resource for course coordinators in preparing for their new course.
- Assisting the course coordinator with the pre-course faculty meeting.
- When requested by NAEMT, monitoring new training centers and submitting a completed NAEMT Training Center Monitoring Form to NAEMT upon completion of the training center's first course.
- Monitoring instructor candidates teaching their initial classroom provider course (hybrid and refresher courses do not qualify) and submitting a completed Instructor Monitoring Form for each candidate to NAEMT Headquarters within one week after monitoring.
- Advising NAEMT Headquarters of current contact information.

### Affiliate Faculty Guidelines:

- Affiliate Faculty appointments are course specific.
- Once assigned by NAEMT to serve as Affiliate for a new training center, Affiliate Faculty must complete and submit the Affiliate Faculty Travel Form to NAEMT.
- When approached by a training center to become an NAEMT Training Center, Affiliate Faculty should refer them to NAEMT to begin the process.
- After monitoring a new Training Center, Affiliate Faculty should complete and submit the Training Center Monitoring Form to NAEMT.

teaching their initial classroom provider course. Hybrid and Refresher courses do not qualify for monitoring.After monitoring an Instructor Candidate, Affiliate

Instructor candidates must be monitored when

Faculty must complete and submit an Instructor Monitoring Form to NAEMT.

**Accountability:** Affiliate faculty are accountable to NAEMT.

# State/Provincial/Regional Education Coordinators

State/provincial/regional education coordinators are experienced NAEMT instructors appointed by the NAEMT Education Committee Chair. These coordinators build awareness of and support for NAEMT education with government agencies responsible for overseeing EMS, EMS training centers, and EMS agencies in their respective areas. They assist NAEMT Headquarters in ensuring that NAEMT courses in the area are conducted in a quality manner and in compliance with NAEMT policies.

Education Coordinator appointments are reviewed by the Education Committee Chair on a regular basis.

#### State/Provincial/Regional Coordinators must:

- Be current NAEMT members.
- Be interested in and have the ability to devote the time necessary to effectively serve as an Education Coordinator.
- Be able to effectively communicate the value and benefits of NAEMT education.
- Have a good reputation within the EMS education community in their respective area.
- Serve as an Affiliate Faculty for at least one NAEMT course.
- Reside and/or work in the area in which they serve as the state/provincial/regional education coordinator.
- Provide a letter of recommendation from their course medical director, college dean or other individual who has direct knowledge of their qualifications.
- Not hold a leadership position with a competing education program.
- Possess good written and verbal communication skills.

#### State/Provincial/Regional Coordinators will:

• Establish and maintain relations with government agencies that have jurisdiction over EMS in their area, and work to ensure that government agency

leaders are aware of and understand the courses and education services provided by NAEMT.

- Provide NAEMT with a summary of their area's positions on EMS continuing education, including relicensure requirements.
- Establish and maintain relations with EMS training centers in their area and work to ensure that training center leaders are aware of and understand the courses and education services provided by NAEMT.
- Refer EMS training centers interested in conducting an NAEMT education course to NAEMT for follow up.
- Actively promote NAEMT education within their area. Present and discuss the benefits of NAEMT education in publications, and at EMS events. When possible, attend the EMS conferences in the area and help facilitate the addition of appropriate NAEMT courses to pre-conference offerings.
- Serve as the NAEMT education point of contact in their respective area.
- Provide regular reports to NAEMT on education efforts in the area.
- Advise NAEMT HQ, in writing, of any difficulties and/or any relevant field information in a timely manner.
- Work with NAEMT HQ to identify and appoint qualified course coordinators as affiliate faculty.
- Monitor training centers and/or instructor candidates, when requested by NAEMT.
- Assist with training center and faculty quality assurance, when requested by NAEMT.

**Accountability:** State/provincial/regional coordinators are accountable to NAEMT.

### National Education Coordinator

In countries in which NAEMT has designated a National Coordinating Organization to assist with the promotion, development and administration of NAEMT education courses in the country, a National Education Coordinator is appointed to lead and oversee this effort.

#### **National Education Coordinators must:**

- Be a current member of NAEMT.
- Be a citizen or legal resident of the country to which he or she is assigned.
- Be a current instructor for at least one NAEMT course.
- Provide a letter of recommendation from the CEO or medical director of the national coordinating organization.

- Have knowledge and experience in managing EMS/ prehospital courses in their respective country.
- Submit a current CV.
- Be able to communicate clearly and courteously with a diverse group of faculty.
- Possess good written and verbal communication skills.
- Have the ability to provide advice, guidance and oversight to faculty.
- Possess knowledge of EMS/prehospital education requirements in their country.

#### National Education Coordinators are responsible for:

- Working in coordination with NAEMT staff to respond to applications for new training centers or current training centers that wish to conduct new programs.
- Within a thirty-day timeframe, reviewing and recommending approval of new training center applications.
  - The Coordinator will determine whether the training center meets NAEMT's training center requirements and report his/her findings back to NAEMT. This may include a site visit to the training center by the Coordinator.
- Upon NAEMT notification to the training center that it has been approved, preparing the new training center to conduct its first course and approving its instructors.
  - The Coordinator will assist the new training center coordinator with registering and administering courses in NAEMT's online education portal.
  - The Coordinator will monitor the first course conducted by the new NAEMT training center and will complete and submit to NAEMT the NAEMT Training Center Monitoring Form to verify that the training center is approved to conduct the course.
  - If the new NAEMT training center needs to prepare new faculty to teach the course, the Coordinator shall work with the training center coordinator to ensure that new faculty meet all NAEMT instructor requirements. The Coordinator shall submit a completed Instructor Monitoring Form for each new instructor to NAEMT so that the new instructor can be verified in NAEMT's database and can receive an instructor card for the specified course.
  - The Coordinator will have real time access to NAEMT's course administration portal to track courses registered by NAEMT training centers in the designated country.
- Working in coordination with NAEMT to address training center/faculty issues.

- Ensuring training center and faculty adherence to NAEMT education policies and requirements.
- Promoting the establishment of new training centers and the adoption of NAEMT education courses in the country/region.
- Building relationships with national healthcare organizations and government agencies.
- Recommending for appointment as Affiliate Faculty experienced training center coordinators. Affiliate Faculty shall be authorized to assist with the training of new faculty and will be authorized to monitor and approve new faculty who meet all NAEMT instructor requirements.

**Accountability:** The National Educator Coordinator is accountable to NAEMT and the CEO of the National Coordinating Organization.

### NAEMT Faculty Conduct Policy

NAEMT expects that all NAEMT faculty will:

- Comply with NAEMT's Bylaws and policies and promote adherence of such policies;
- Support the mission of NAEMT education;
- Conduct themselves in a responsible, respectful and professional manner that appropriately reflects their faculty position;
- Conduct themselves in a spirit of collegiality and respect for their fellow faculty members;
- Not abuse their position as faculty by influencing or suggesting to any individual or group that they are entitled to or expect any special treatment;
- Not engage in or facilitate any discriminatory or harassing behavior directed toward their students, other faculty members, or NAEMT staff, members, officers, directors, or others in the context of activities relating to their faculty assignments;
- Obey all applicable federal, state and local laws and regulations, and provide or cause to provide their full cooperation when requested to do so by those institutions and their representatives required to uphold the law;
- Report to NAEMT, on a confidential basis, any current or pending felony indictment in which they are named.

NAEMT reserves the right to remove any individual from its faculty who substantively violates this policy.



# NAEMT Education Courses

Information about each NAEMT course, including the types of courses offered and student eligibility to take each course, can be found here:

- Advanced Medical Life Support (AMLS)
- AMLS Basics
- All Hazards Disaster Response
- Emergency Pediatric Care (EPC)
- <u>EMS Safety</u>
- <u>EMS Vehicle Operator Safety (EVOS)</u>
- <u>Geriatric Education for EMS core course (GEMS)</u>
  <u>Advanced GEMS</u>
- Prehospital Trauma Life Support (PHTLS)
  - PHTLS for First Responders
- <u>Principles of Ethics and Personal Leadership (PEPL)</u>
- Psychological Trauma in the EMS Patient (PTEP)
- <u>Tactical Combat Casualty Care for Medical Personnel (TCCC-MP)</u>
- <u>Tactical Combat Casualty Care for All Combatants (TCCC-AC)</u>
- Tactical Emergency Casualty Care (TECC)

### All NAEMT education courses and course materials are copyrighted. Use of NAEMT education materials for any purpose other than holding an NAEMT education course is prohibited.

New technologies, equipment, simulators, or other devices can be utilized within a course to enhance student learning experiences. However, such use must not deviate from the structure, objectives or evaluative processes of the course.



# NAEMT Instructor Courses

NAEMT offers a selection of courses to address the needs of our instructors.

### **NAEMT Instructor Preparation Course**

The NAEMT Instructor Preparation Course is designed for individuals interested in becoming an instructor for one or more of NAEMT's education courses. The six-hour course provides instructor candidates with basic training and information needed to develop as an NAEMT instructor. All instructor candidates are required to take and successfully pass this course one time.

#### Format

This course is offered in an online format in English and Spanish and as a classroom course in other languages.

#### **Course Completion**

Successful completion of the NAEMT Instructor Preparation Course is defined as the student having:

- Participated in the entire online course.
- Achieved a minimum passing score (80%) for the course on the post-test.

Completion of the NAEMT Instructor Preparation Course does NOT signify that the individual is an approved NAEMT instructor. This course is just one of the steps that instructor candidates must complete to become an approved NAEMT instructor.





### **Instructor Updates**

The Instructor Update is designed to inform current instructors on all aspects of a new edition of a course and is offered in conjunction with the release of the new edition. In order for instructors to maintain current instructor status in a particular NAEMT education course, they must successfully complete the instructor update for the new edition of the course within six months of the release of the new edition materials.

#### **Eligible Participants**

Individuals who are current, approved instructors for the NAEMT course for which the update is being held are eligible for participation. Proof of current instructor status is required.

#### Format

Depending on the course, instructor updates are presented in a classroom or online format.

#### **Faculty Requirements**

Classroom instructor updates must be conducted by faculty who are designated as Affiliate Faculty, Regional Coordinators, or National Coordinators for the course.

#### **Material Requirements**

The new edition of program provider and instructor course materials is required.

### Instructor Orientation and Transition Courses

NAEMT offers orientation courses and transition pathways for several courses. <u>Learn about what is</u> <u>available and eligible participants for each NAEMT</u> <u>course.</u>

# **Provider Courses**

Provider courses are designed for individuals practicing pre and/or out-of-hospital emergency medical services. All courses have a specified number of content hours. The number of course hours, the order of course content, or any course components may not be modified. However, the course schedule may be modified [i.e. an intra-curriculum/ extended course format] to accommodate student needs. Each course is designed to present interventional skills but does not provide approval for the student to practice them outside of the course. Certification to perform these skills, utilize the equipment, or administer medications is not intended, implied or provided.

#### **Eligible Participants**

Health care practitioners who hold a license or certification at the level required by each course or as provided by the country and/or state/province in which they serve such as: emergency medical responders, emergency medical technicians, advanced emergency medical technicians, paramedics, advanced paramedics, nurses, nurse practitioners, physician assistants and physicians are eligible to participate.

#### Format

Provider courses may be offered in one of two formats (if available for the course):

- Traditional classroom.
- Hybrid, where a portion is offered online in an interactive, web-based format followed by a classroom component.

### **Refresher Courses for Current Providers**

Refresher courses are designed for pre and out-ofhospital practitioners to reinforce the knowledge and skills acquired through the provider course. Refresher courses are generally shorter in duration than the provider course. Refresher courses incorporate lectures, skill/scenario stations and a final written evaluation.

#### **Eligible Participants**

Individuals who have successfully completed the respective course within the four years prior to the Refresher course and can provide a current certificate or wallet card for the respective course as record to the hosting facility are eligible to participate.

### **Provider Course Completion**

Successful completion of both Provider and Refresher courses is defined as the practitioner having:

- Attended the entire course or completed prerequisite online work and attended the required classroom portion of the course.
- Adhered to course content and demonstrated all practical skills outlined in the course materials.
- Achieved a minimum passing score for the course on the written post-test(s).
- Successfully completed skill stations and scenarios, if required for the course.

NOTE: Any student who is unsuccessful in one segment of the evaluative process will be permitted an opportunity to receive remediation and re-testing.

#### **Re-evaluating the Unsuccessful Student**

Students unsuccessful in any one component of course evaluation (written or scenario) will have an opportunity to be re-tested within 30 days, at the convenience of the course coordinator. In the case of a scenario evaluation, an alternate scenario will be used. Students are not permitted to re-test to achieve a higher test score.

#### Recognition

Upon successful completion, recognition is valid for four years with the exception of Tactical Combat Casualty Care courses, which is valid for three years. A certificate and wallet card are provided upon successful completion. Certificates are issued by the course coordinator and will be provided at the end of a course or within thirty days post-course.

#### **Continuing Education Credits**

The Commission on Accreditation of Prehospital Continuing Education (CAPCE) recognizes the respective number of approved hours of continuing education credit. To receive CAPCE credit, participants must provide all information required by CAPCE, including a current state license and/or National Registry number and expiration date.

#### Format

Refresher courses are offered in a classroom format.

# About CAPCE

#### The Commission on Accreditation of Prehospital

<u>Continuing Education</u> (CAPCE) was chartered in 1992 to develop consistent criteria for the review and approval of EMS continuing education activities nationwide. Individual programs are submitted and reviewed in relation to CAPCE education standards and assigned continuing education credits recognized by CAPCE. NAEMT has received organizational accreditation from CAPCE.

CAPCE fees are included in course fees (no additional submission or action is required on behalf of the training center) and participant information is submitted to CAPCE by NAEMT Headquarters, provided the course roster contains all participant information required by CAPCE. Incomplete participant data is ineligible for submission and recognition by CAPCE for continuing education credit.

# Course Set-Up and Logistics

### **Administrative Requirements**

Course coordinators must submit course applications to the Headquarters Office (via <u>NAEMT's online Education</u> <u>Portal</u>) at least 30 days prior to course commencement to allow adequate time for processing. The minimum administrative staffing requirements per course are one course coordinator and one medical director. An affiliate faculty is usually required for monitoring new training centers and instructors.

### **Faculty Requirements**

The minimum instructor-to-student ratio required for skill stations, scenarios, and final testing stations is defined in the instructor materials for each course. <u>View</u> instructor-to-student ratios by course.

Adjunct Faculty may be used to present a lesson in the course, but no more than 20% of the course faculty (and no more than 2 instructors total) can be Adjunct Faculty per course. An approved NAEMT instructor must be present in the course when adjunct faculty are presenting.



# **Equipment & Supplies**

Required equipment and supplies for conducting each provider course are listed in the current edition of the course Instructor Toolkit.

### Intra-curriculum/Extended Course

NAEMT courses can be offered as a component of an EMS training course for EMTs or Paramedics, with prior approval from NAEMT. The integrity of the NAEMT course content must be maintained and presented in its entirety, and the course must be completed within a period consistent with a typical college semester, up to six months in duration.

### **NAEMT Instructor Requirements**

All approved NAEMT training centers are required to use approved NAEMT instructors to conduct NAEMT courses. The list of approved NAEMT instructors for each course can be accessed through the NAEMT Education Portal.

NAEMT has specific requirements to become an approved instructor. To obtain approval, all requirements must be met. <u>View NAEMT's instructor</u> <u>requirements. Read the NAEMT course specific</u> <u>exceptions to these requirements.</u>

# **Evaluation Tools**

All NAEMT courses include a test at the end of the course to verify that each student has met with learning objectives for the course. NAEMT course tests are professionally validated by Fisdap to ensure that course test instruments verify that the student has achieved the course learning objectives. Current versions of the written tests are provided to course coordinators via NAEMT's secured Education Portal. Tests may be photocopied only to accommodate the course but may not be utilized for any other purpose. Students or any person involved in the instruction of the course may not keep the tests.

Training Centers are required to keep the students' answer sheets for five years, and may be asked by NAEMT to provide copies of completed written test answer sheets in order to assist with the validation process. Such requests will be provided in writing along with instructions.

If errors or difficulties are discovered within the written test, please document and send notice to NAEMT Headquarters at: <u>education@naemt.org</u> for review and analysis.

**Final Evaluation Scenarios:** Final Evaluation Scenarios must be conducted by approved NAEMT instructors for the course.

Alternate Scenarios: Only the scenarios provided in the Instructor Toolkit are to be used. Alternate scenarios to accommodate new technologies, equipment, mannequins or other devices, situational specific requirements or end-user requirements, may only be utilized upon formal application, review and approval by NAEMT.

**Course Evaluations:** Students are required to complete a course summary evaluation at the completion of the course. The course summary evaluations are provided to course coordinators via NAEMT's secured Education Portal. Training Centers are required to maintain a copy of these evaluations for five years.

# Annual NAEMT Faculty Meeting

The annual NAEMT Faculty Meeting is held in conjunction with EMS World Expo and the <u>NAEMT</u>. <u>Annual Meeting</u>. The meeting provides faculty with a report on current activities and future plans for the education program.





# Use of NAEMT Course Material and Trademarks

All NAEMT course materials, including textbooks, course manuals, instructor toolkits, tests and scenarios, are owned and copyrighted by NAEMT. NAEMT course materials may only be used by approved NAEMT Training Centers in the conduct of NAEMT courses registered with NAEMT. NAEMT reference textbooks may be purchased for use in semester-long courses at colleges and universities.

NAEMT's logo and the logos for its education courses are registered trademarks owned by NAEMT. In promoting enrollment in NAEMT courses, use of the NAEMT logo and applicable course logo(s) are permissible and encouraged within the following guidelines:

- NAEMT's logo and/or course logos must only be used to promote registered NAEMT courses.
- NAEMT's logos may not be amended or altered in any way.
- Use of the name and logo of NAEMT and/or its course names and logos, for any purpose beyond course promotion, is NOT permitted without express prior written authorization from NAEMT.
- Any such proposed name and/or logo use must be submitted to NAEMT Headquarters in writing sufficiently in advance so as to permit appropriate review and consideration by NAEMT.
- Use of the NAEMT name and/or logo, or use of the name and/or logo of any NAEMT course does not represent or imply approval or endorsement by NAEMT of any product, program or service.

# Amendments to Policy, Procedures, Materials or Forms

Requests for any changes to NAEMT's education policies, procedures, materials or forms should be provided in writing to NAEMT Headquarters at <u>education@naemt.org</u>. Written responses will be provided generally within 30 days. Certain requests may take longer if such requests require approval by the NAEMT Board of Directors.

# Website

Find information about NAEMT's Education Mission, how to locate courses in your area, descriptions of courses, a listing of courses conducted by country, and other pertinent course information at www.naemt.org/education.