

# EMS Patient and Practitioner Safety Bill of Rights

**All patients have the right to receive emergency and mobile healthcare that is:**

- High quality and medically appropriate;
- Delivered on a timely basis using recognized and accepted patient safety standards;
- Delivered by appropriately trained, equipped and licensed emergency and mobile healthcare practitioners who are physically and mentally fit for duty; and
- Provided under the guidance of a qualified physician medical director.

**All EMS practitioners have the right to:**

- Work in a safe and healthy workplace;
- Be provided with the appropriate equipment and training to ensure the safety of their patients, themselves and their co-workers;
- Work within a “just culture,” values-supportive system of shared accountability in which EMS agencies are accountable for the systems they have designed and for responding to the behaviors of their staff in a fair and just manner;
- Share information about patient care with their EMS agency, without fear of liability, as part of their agency’s quality improvement program; and
- Timely access to medical countermeasures when responding to biological or radiological events.