

Uncompensated Care in EMS – Data Analysis

Overall	2019			2021			2023		
	Average	Low	High	Average	Low	High	Average	Low	High
Average Patient Charge	\$ 1,357.64	\$ 350.00	\$ 3,503.80	\$ 1,549.52	\$ 345.00	\$ 4,500.00	\$ 1,708.08	\$ 620.00	\$ 5,500.00
% Self-Pay Payer Mix	13.3%	4.0%	38.0%	13.2%	3.0%	35.0%	13.4%	2.8%	25.0%
Average Collected from Self-Pay	\$ 193.20	\$ 29.51	\$ 720.00	\$ 228.79	\$ 16.77	\$ 1,200.00	\$ 274.91	\$ 4.76	\$ 1,218.00
% Collected from Self-Pay	14.2%	8.4%	20.5%	14.8%	4.9%	26.7%	16.1%	0.8%	22.1%

Service Type 911/Emergency Only	2019			2021			2023		
	Average	Low	High	Average	Low	High	Average	Low	High
Average Patient Charge	\$ 1,124.34	\$ 350.00	\$ 2,060.00	\$ 1,220.93	\$ 345.00	\$ 2,479.14	\$ 1,433.75	\$ 620.00	\$ 3,037.60
% Self-Pay Payer Mix	16.3%	7.5%	29.0%	14.3%	5.8%	29.0%	14.8%	3.4%	31.5%
Average Collected from Self-Pay	\$ 181.84	\$ 30.42	\$ 534.86	\$ 178.59	\$ 16.77	\$ 503.71	\$ 222.70	\$ 4.76	\$ 524.00
% Collected from Self-Pay	16.2%	8.7%	26.0%	14.6%	4.9%	20.3%	15.5%	0.8%	17.3%

Service Type Primarily 911 with Some Inter-Facility	2019			2021			2023		
	Average	Low	High	Average	Low	High	Average	Low	High
Average Patient Charge	\$ 1,370.41	\$ 612.54	\$ 3,503.80	\$ 1,549.52	\$ 614.86	\$ 4,500.00	\$ 1,818.57	\$ 190.00	\$ 5,500.00
% Self-Pay Payer Mix	13.7%	4.0%	38.0%	13.2%	4.5%	35.0%	13.4%	2.8%	36.0%
Average Collected from Self-Pay	\$ 196.52	\$ 37.55	\$ 720.00	\$ 228.79	\$ 38.50	\$ 1,200.00	\$ 274.91	\$ 29.01	\$ 2,000.00
% Collected from Self-Pay	14.3%	6.1%	20.5%	14.8%	6.3%	26.7%	15.1%	15.3%	36.4%

Service Type Primarily Inter-Facility with some 911	2019			2021			2023		
	Average	Low	High	Average	Low	High	Average	Low	High
Average Patient Charge	\$ 1,790.00			\$ 2,138.00			\$ 2,248.00		
% Self-Pay Payer Mix	8.3%			0.0595			0.0597		
Average Collected from Self-Pay	\$ 115.08			\$ 161.87			\$ 154.76		
% Collected from Self-Pay	6.4%			7.6%			6.9%		

By Response Volume:

1,000 – 10,000	2019	2021	2023	3-Year Average
Average Patient Charge	\$ 1,219.08	\$ 1,343.21	\$ 1,352.91	\$ 1,305.07
% Self-Pay Payer Mix	12.4%	12.4%	13.6%	12.8%
Average Collected from Self-Pay	\$ 232.05	\$ 246.30	\$ 291.67	\$ 256.67
% Collected from Self-Pay	19.0%	18.3%	21.6%	19.6%
10,000 – 25,000	2019	2021	2023	3-Year Average
Average Patient Charge	\$ 893.51	\$ 978.97	\$ 1,380.47	\$ 1,084.32
% Self-Pay Payer Mix	24.0%	21.5%	17.5%	21.0%
Average Collected from Self-Pay	\$ 235.56	\$ 253.73	\$ 419.90	\$ 303.06
% Collected from Self-Pay	26.4%	25.9%	30.4%	27.6%
25,000 – 50,000	2019	2021	2023	3-Year Average
Average Patient Charge	\$ 1,633.66	\$ 1,887.45	\$ 2,258.66	\$ 1,926.59
% Self-Pay Payer Mix	5.5%	5.4%	5.3%	5.4%
Average Collected from Self-Pay	\$ 230.24	\$ 226.15	\$ 201.40	\$ 219.26
% Collected from Self-Pay	14.1%	12.0%	8.9%	11.7%
50,000 – 75,000	2019	2021	2023	3-Year Average
Average Patient Charge	\$ 1,039.58	\$ 1,156.62	\$ 1,128.87	\$ 1,108.36
% Self-Pay Payer Mix	13.8%	13.3%	13.0%	13.4%
Average Collected from Self-Pay	\$ 113.13	\$ 129.97	\$ 168.33	\$ 137.14
% Collected from Self-Pay	10.9%	11.2%	14.9%	12.3%
75,000 – 100,000	2019	2021	2023	3-Year Average
Average Patient Charge	\$ 1,294.87	\$ 1,504.92	\$ 2,015.68	\$ 1,605.16
% Self-Pay Payer Mix	7.3%	6.1%	4.6%	6.0%
Average Collected from Self-Pay	\$ 85.00	\$ 69.00	\$ 47.00	\$ 67.00
% Collected from Self-Pay	6.6%	4.6%	2.3%	4.5%

By Agency Type:

3rd Service Governmental	2019	2021	2023	3-Year Average
Average Patient Charge	\$ 1,669.84	\$ 1,629.02	\$ 1,294.37	\$ 1,531.08
% Self-Pay Payer Mix	14.7%	15.4%	16.9%	15.7%
Average Collected from Self-Pay	\$ 275.32	\$ 260.03	\$ 230.75	\$ 255.37
% Collected from Self-Pay	16.5%	16.0%	17.8%	16.8%
Ambulance District	2019	2021	2023	3-Year Average
Average Patient Charge	\$ 900.00	\$ 1,200.00	\$ 1,200.00	\$ 1,100.00
% Self-Pay Payer Mix	11.0%	11.0%	11.0%	11.0%
Average Collected from Self-Pay	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00
% Collected from Self-Pay	5.6%	4.2%	4.2%	4.6%
Fire-Based	2019	2021	2023	3-Year Average
Average Patient Charge	\$ 1,004.79	\$ 1,035.98	\$ 1,160.57	\$ 1,067.11
% Self-Pay Payer Mix	17.1%	17.1%	14.8%	16.3%
Average Collected from Self-Pay	\$ 168.26	\$ 179.53	\$ 201.21	\$ 183.00
% Collected from Self-Pay	16.7%	17.3%	17.3%	17.1%
Hospital-Based	2019	2021	2023	3-Year Average
Average Patient Charge	\$ 1,493.63	\$ 2,198.23	\$ 1,760.48	\$ 1,817.45
% Self-Pay Payer Mix	10.1%	11.3%	9.8%	10.4%
Average Collected from Self-Pay	\$ 188.31	\$ 367.40	\$ 231.52	\$ 262.41
% Collected from Self-Pay	12.6%	16.7%	13.2%	14.2%
Private (including private, nonprofit)	2019	2021	2023	3-Year Average
Average Patient Charge	\$ 1,454.26	\$ 1,670.32	\$ 1,991.12	\$ 1,705.23
% Self-Pay Payer Mix	10.5%	8.7%	10.1%	9.8%
Average Collected from Self-Pay	\$ 154.13	\$ 153.69	\$ 154.62	\$ 154.15
% Collected from Self-Pay	10.6%	9.2%	7.8%	9.2%
Public Utility Model	2019	2021	2023	3-Year Average
Average Patient Charge	\$ 1,048.63	\$ 1,127.47	\$ 1,382.12	\$ 1,186.07
% Self-Pay Payer Mix	16.1%	15.4%	15.6%	15.7%
Average Collected from Self-Pay	\$ 88.61	\$ 93.52	\$ 113.65	\$ 98.59
% Collected from Self-Pay	8.5%	8.3%	8.2%	8.3%

By State:

	2019	2021	2023	3-Year Average
Arkansas				
Average Patient Charge	\$ 1,058.00	\$ 1,102.00	\$ 1,294.00	\$ 1,151.33
% Self-Pay Payer Mix	13.3%	12.1%	11.9%	12.4%
Average Collected from Self-Pay	\$ 97.82	\$ 105.74	\$ 70.78	\$ 91.45
% Collected from Self-Pay	9.2%	9.6%	5.5%	8.1%
California				
Average Patient Charge	\$ 1,551.62	\$ 1,722.24	\$ 2,090.62	\$ 1,788.16
% Self-Pay Payer Mix	19.1%	16.6%	16.4%	17.4%
Average Collected from Self-Pay	\$ 199.50	\$ 197.61	\$ 122.42	\$ 173.18
% Collected from Self-Pay	12.9%	11.5%	5.9%	10.1%
Colorado				
Average Patient Charge	\$ 2,242.06	\$ 2,379.11	\$ 2,529.96	\$ 2,383.71
% Self-Pay Payer Mix	19.1%	7.8%	16.0%	14.3%
Average Collected from Self-Pay	\$ 261.48	\$ 275.08	\$ 288.60	\$ 275.05
% Collected from Self-Pay	11.7%	11.6%	11.4%	11.5%
Florida				
Average Patient Charge	\$ 717.00	\$ 717.00	\$ 790.00	\$ 741.33
% Self-Pay Payer Mix	22.0%	24.0%	20.0%	22.0%
Average Collected from Self-Pay	\$ 93.86	\$ 91.72	\$ 109.07	\$ 98.22
% Collected from Self-Pay	13.1%	12.8%	13.8%	13.2%
Massachusetts				
Average Patient Charge	\$ 2,086.00	\$ 2,252.00	\$ 2,354.00	\$ 2,230.67
% Self-Pay Payer Mix	4.0%	3.0%	3.0%	3.3%
Average Collected from Self-Pay	\$ 323.00	\$ 189.00	\$ 80.00	\$ 197.33
% Collected from Self-Pay	15.5%	8.4%	3.4%	9.1%
Missouri				
Average Patient Charge	\$ 1,167.53	\$ 1,237.33	\$ 1,342.91	\$ 1,249.26
% Self-Pay Payer Mix	10.1%	10.4%	8.8%	9.8%
Average Collected from Self-Pay	\$ 220.80	\$ 249.26	\$ 293.93	\$ 254.66
% Collected from Self-Pay	18.9%	20.1%	21.9%	20.3%

Nevada	2019	2021	2023	3-Year Average
Average Patient Charge	\$ 1,294.87	\$ 1,504.92	\$ 2,015.68	\$ 1,605.16
% Self-Pay Payer Mix	7.3%	6.1%	4.6%	6.0%
Average Collected from Self-Pay	\$ 85.00	\$ 69.00	\$ 47.00	\$ 67.00
% Collected from Self-Pay	6.6%	4.6%	2.3%	4.5%
New York	2019	2021	2023	3-Year Average
Average Patient Charge	\$ 1,567.88	\$ 1,695.45	\$ 1,839.50	\$ 1,700.94
% Self-Pay Payer Mix	12.3%	10.5%	18.5%	13.8%
Average Collected from Self-Pay	\$ 82.94	\$ 71.24	\$ 48.27	\$ 67.48
% Collected from Self-Pay	5.3%	4.2%	2.6%	4.0%
North Carolina	2019	2021	2023	3-Year Average
Average Patient Charge	\$ 1,245.00	\$ 1,271.00	\$ 1,371.00	\$ 1,295.67
% Self-Pay Payer Mix	18.9%	19.6%	16.1%	18.2%
Average Collected from Self-Pay	\$ 75.57	\$ 70.67	\$ 72.94	\$ 73.06
% Collected from Self-Pay	6.1%	5.6%	5.3%	5.7%
Oregon	2019	2021	2023	3-Year Average
Average Patient Charge	\$ 1,098.86	\$ 1,362.12	\$ 2,050.07	\$ 1,503.68
% Self-Pay Payer Mix	5.1%	4.6%	2.8%	4.2%
Average Collected from Self-Pay	\$ 241.75	\$ 313.29	\$ 287.00	\$ 280.68
% Collected from Self-Pay	22.0%	23.0%	14.0%	19.7%
Texas	2019	2021	2023	3-Year Average
Average Patient Charge	\$ 911.54	\$ 1,365.00	\$ 1,182.91	\$ 1,153.15
% Self-Pay Payer Mix	23.0%	23.7%	20.3%	22.3%
Average Collected from Self-Pay	\$ 221.70	\$ 209.60	\$ 326.92	\$ 252.74
% Collected from Self-Pay	24.3%	15.4%	27.6%	22.4%
Utah	2019	2021	2023	3-Year Average
Average Patient Charge	\$ 1,790.00	\$ 2,138.00	\$ 2,248.00	\$ 2,058.67
% Self-Pay Payer Mix	8.3%	6.0%	6.0%	6.8%
Average Collected from Self-Pay	\$ 115.08	\$ 161.87	\$ 154.76	\$ 143.90
% Collected from Self-Pay	6.4%	7.6%	6.9%	7.0%

Virginia	2019	2021	2023	3-Year Average
Average Patient Charge	\$ 612.54	\$ 614.86	\$ 948.60	\$ 725.33
% Self-Pay Payer Mix	11.0%	10.0%	13.0%	11.3%
Average Collected from Self-Pay	\$ 130.45	\$ 136.33	\$ 241.16	\$ 169.31
% Collected from Self-Pay	21.3%	22.2%	25.4%	23.0%